



Main: (406)883-2612 Landscape: (406)883-1608 Fax: (406)883-3023

Job Title: Retail Sales Associate Location: Polson, Montana

**Pay:** Hourly, with overtime available

**Duration:** Full-time, seasonal **Department:** Retail Store

# Company

Delaney's Landscape Center is a family-owned garden center, nursery, greenhouse, and landscape company located in Polson, Montana. Delaney's is committed to providing the best quality product at a fair price, providing superior customer service backed with professional knowledge, and to be recognized as one of the most progressive, profitable green industry businesses in Western Montana.

## **Position Summary**

Retail Sales Associates are the first and last impression our customers are left with, so it is vital that associates are friendly and welcoming. Associates maintain our retail store, keeping it clean and organized for our customers. They also ring up customer purchases, handle money, direct customers to what they are looking for, and answer customer questions. This is a mentally stimulating position and there is the opportunity to learn about a broad variety of topics on gardening, landscaping, planting, and more. This job is also physically active and socially interactive. A flexible work schedule (weekends, holidays, and weekdays) is required, along with regular attendance.

# Responsibilities

- Greet every customer in and out of the store
- Efficiently and effectively run the cash register by ringing up customer purchases and handling customer payments
- Balance the cash register each evening
- Assist customers with plants and plant care products
- Provide friendly and knowledgeable customer service
- Maintain a professional, positive, and friendly attitude
- Product knowledge (included in training)
- Maintain the store and cash register, keeping it clean and well organized.
- Answer phone calls in a courteous manner and to take clear, concise phone messages

## Requirements

- Ability to effectively communicate with customers and coworkers.
- Phone skills
- Computer skills
- Basic math skills and ability to count change
- High integrity
- Ability to excel in a fast-paced environment
- Ability to multitask
- Ability to lift 50 pounds
- Ability to work in a variety of temperatures, along with working outdoors at times
- Ability to stand on feet for hours at a time
- Positive attitude and willingness to learn
- Willing to have a background check and pass a drug test
- High school diploma preferred
- Customer service experience preferred, but not required

#### **Application Instructions:**

Apply with a completed job application from our website or our store. Attach a resume if you have one available. Apply by dropping off application materials at our store or by emailing info@delaneysinc.com. Applying in person is preferred.